

**NICOLET GLASS, INC.
WARRANTY POLICY**

ALL WARRANTY CLAIMS MUST BE MADE AT THE BUSINESS LOCATION OF THE ORIGINAL PURCHASE.

MATERIALS WARRANTIES ARE HONORED AS PROVIDED BY THE MANUFACTURER OF THE PRODUCTS OR MATERIALS. NICOLET GLASS, INC. RECOGNIZES ONLY THOSE WARRANTIES PROVIDED BY THE PRODUCT MANUFACTURER AND HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED.

WARRANTY REPLACEMENT ITEMS SUCH AS ITEMS PROVIDED BY ANY MANUFACTURER MAY NOT INCLUDE SHIPPING, FREIGHT AND/OR INSTALLATION CHARGES. THESE CHARGES MAY BE THE RESPONSIBILITY OF THE BUYER.

WARRANTY PERIOD FOR LABOR OR SERVICE WORK PROVIDED BY NICOLET GLASS, INC. SHALL BE FOR A PERIOD OF 1 YEAR FROM THE DATE OF ORIGINAL PURCHASE.

NO BUYER OR ANYONE ELSE SHALL HOLD NICOLET GLASS, INC. OR IT'S EMPLOYEES LIABLE FOR OR BE ENTITLED TO RECOVER ANY CONSEQUENTIAL DAMAGES. DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES ARISING FROM ANY WARRANTY CLAIM ON PURCHASES MADE AT ANY NICOLET GLASS, INC. LOCATION.

**NICOLET GLASS, INC.
RETURN AND EXCHANGE POLICY**

SPECIAL ORDER OR NON STOCKED ITEMS WILL REQUIRE A DEPOSIT TO ORDER AND THE ORDERED ITEMS AND/OR THE DEPOSIT FUNDS ARE NOT REFUNDABLE, RETURNABLE OR EXCHANGEABLE.

IN STOCK ITEMS PURCHASED, EXCLUDING CUT TO SIZE ITEMS, THAT QUALIFY FOR RETURN MAY BE REFUNDABLE OR EXCHANGEABLE AND ARE SUBJECT TO A 25% RESTOCKING FEE.

CREDIT CARD PURCHASES THAT QUALIFY FOR A RETURN MAY ONLY BE REFUNDED AS CREDIT TO THE SAME CARD USED FOR PURCHASE.

PURCHASES PAID FOR BY CHECK THAT QUALIFY FOR RETURN MAY BE REFUNDED BY CASH OR COMPANY CHECK ONLY AFTER 10 DAYS OF THE ORIGINAL PURCHASE DATE.

PURCHASES PRESENTED FOR RETURN OR EXCHANGE MUST BE PRESENTED AT THE STORE OF ORIGINAL PURCHASE. ANY ITEM PRESENTED FOR RETURN MUST BE IN ORIGINAL PACKAGE AND BE UNUSED.

RETURNS, REFUNDS AND EXCHANGES MAY BE DENIED AFTER 30 DAYS OF ORIGINAL PURCHASE DATE.

DEFECTIVE OR DAMAGED GOODS MAY BE RETURNED FOR EXCHANGE OR REFUND IN THE AMOUNT OF ORIGINAL PURCHASE ONLY.

ORIGINAL CASH SALE RECEIPT IS REQUIRED FOR ANY RETURN, REFUND OR EXCHANGE TRANSACTION.

**NICOLET GLASS, INC.
AUTO GLASS POLICY & WARRANTY**

AUTHORIZATION IS HEREBY MADE BY THE NAMED INSURED TO THE NAMED INSURANCE COMPANY TO MAKE PAYMENT IN FULL ON THIS INVOICE. ALL WORK INVOICED HERE HAS BEEN COMPLETED AND IS TO THE FULL SATISFACTION OF THE NAMED INSURED. UPON FULL PAYMENT OF THIS INVOICE BY THE INSURANCE COMPANY, ALL RIGHTS AND DEMANDS THE NAMED INSURED MAY HAVE AGAINST THIS CLAIM SHALL BE DISCHARGED. IN THE EVENT THAT THE NAMED INSURANCE COMPANY DOES NOT MAKE TIMELY AND/OR FULL PAYMENT OF THIS INVOICE, THE NAMED INSURED SHALL ACCEPT RESPONSIBILITY FOR PAYMENT OF ANY AND/OR ALL CHARGES UNPAID BY THE INSURANCE COMPANY.

NICOLET GLASS, INC. PERFORMS ALL AUTO GLASS INSTALLATIONS IN ACCORDANCE WITH VEHICLE MANUFACTURERS RECOMMENDED REPLACEMENT METHODS. WORKMANSHIP OF ALL AUTO GLASS INSTALLATIONS ARE GUARANTEED TO BE TOP QUALITY AND WARRANTED AGAINST LEAKAGE AND WORKMANSHIP DEFECTS FOR AS LONG AS THE CAR IS OWNED BY THE NAMED PERSON ON THIS INVOICE. THERE SHALL BE NO WARRANTY AGAINST GLASS BREAKAGE.

ALL PRODUCTS AND MATERIALS USED FOR AUTO GLASS INSTALLATIONS ARE STATED TO BE ORIGINAL EQUIPMENT MANUFACTURE (OEM) OR ORIGINAL EQUIPMENT EQUIVALENT (OEE). NICOLET GLASS HONORS MATERIAL WARRANTIES AS OFFERED BY THE MATERIALS MANUFACTURER ONLY.

WARRANTY FOR UNSATISFACTORY WINDSHIELD REPAIRS IS LIMITED TO A CREDIT IN THE AMOUNT PAID FOR THE WINDSHIELD REPAIR TOWARD WINDSHIELD REPLACEMENT IF SUCH WORK IS PERFORMED BY NICOLET GLASS, INC.

**NICOLET GLASS, INC.
RETURN AND EXCHANGE POLICY**

WHEN ASKED TO USE CUSTOMER SUPPLIED PART(S) OR MATERIAL(S), NICOLET GLASS, INC. AND ITS EMPLOYEES ASSUME NO LIABILITY FOR ANY UNINTENTIONAL DAMAGE TO THE CUSTOMER SUPPLIED PART(S) OR MATERIAL(S), GLASS OR OTHERWISE.

ITEMS LEFT BY ANY CUSTOMER AT NICOLET GLASS, INC. FOR A PERIOD OF 45 DAYS OR LONGER WITHOUT PRIOR APPROVED ARRANGEMENTS BETWEEN MANAGEMENT AND THE CUSTOMER MAY BE DISPOSED OF BY NICOLET GLASS, INC. AT THE DISCRETION OF MANAGEMENT.

NICOLET GLASS, INC. RESERVES THE RIGHT TO REVISE OR DENY ANY PART OF THE ABOVE POLICIES AT ANY TIME TO PROTECT ITSELF AND OUR CUSTOMERS FROM SUSPECTED FRAUDULENT ACTIVITIES.